News Release

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CIVIL AVIATION AUTHORITY MALAYSIA

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CAAM RECORDS STEADY ON-TIME PERFORMANCE DURING THE HARI RAYA TRAVEL PERIOD

PUTRAJAYA - The Civil Aviation Authority of Malaysia (CAAM) recorded steady and overall improved On-Time Performance (OTP) across Malaysian air travel during the recent Hari Raya Aidilfitri travel period, reflecting effective operational coordination and enhanced air navigation services.

This strong performance contributed to a smooth travel experience for passengers nationwide, with no major disruptions recorded and the majority of travellers arriving safely and on time at their destinations during one of the busiest periods of the year.

The assessment, covering the period from 18 March to 28 March 2026, indicates that the majority of flights departed within 15 minutes of their scheduled time, with notable improvements observed particularly at Kuala Lumpur International Airport Terminal 2 (KUL T2).

During this high-demand festive season, CAAM played a critical role in facilitating smooth air traffic flow and supporting airlines in managing increased passenger volumes. Among the key measures implemented were the approval of approximately 300 additional flights and the optimisation of runway utilisation through a dedicated runway allocation to enhance aircraft movement efficiency.

These proactive measures contributed to improved operational conditions, enabling better turnaround times and minimising congestion, particularly during peak travel periods.

While increased flight frequencies presented operational challenges, overall OTP performance remained resilient. Several operators maintained performance above the industry benchmark of 85%, particularly for flights departing from airports outside Kuala Lumpur, which recorded comparatively stronger punctuality levels.

Analysis of delay factors indicates that the majority were attributed to operational and extraordinary circumstances, which are typical during peak travel seasons. Despite these challenges, the coordinated efforts between CAAM and industry stakeholders ensured that disruptions were effectively managed.

CAAM's Air Navigation Services (ANS) were instrumental in supporting this performance by ensuring safe, orderly, and efficient air traffic flow. Through strategic airspace management, real-time traffic coordination, and enhanced surveillance capabilities, CAAM was able to accommodate increased flight movements while maintaining high safety and efficiency standards.

The improved OTP performance during the Hari Raya period underscores CAAM's continued commitment to enhancing the overall passenger experience. By enabling smoother operations and reducing delays, these efforts contributed to more reliable travel schedules, allowing passengers to reach their destinations with greater certainty and convenience during one of the busiest travel periods of the year.

CAAM remains committed to strengthening Malaysia's aviation ecosystem through continuous improvements in air traffic management, operational efficiency, and stakeholder collaboration to support safe and seamless air travel for the public.

About Civil Aviation Authority of Malaysia

The Civil Aviation Authority of Malaysia (CAAM) is the national aviation regulator, entrusted with ensuring the safety, security, and efficiency of Malaysia's civil aviation sector. CAAM provides comprehensive safety and security oversight of flight operations, aviation personnel licensing, and is responsible for the provision of air navigation services and air traffic management across Malaysian airspace. Operating in accordance with international standards set by the International Civil Aviation Organization (ICAO), CAAM is committed to fostering a safe, sustainable, and forward-looking aviation ecosystem through regulatory excellence, innovation, and strategic collaboration.

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